

BEST DOORS "TRADE TO UPGRADE" PROMOTION 2020 Terms and Conditions

- 1. **Promoter:** Jaqmar Pty Ltd and Best Doors Victoria Pty Ltd trading as Best Doors (Best Doors) is committed as the promoter of this Promotion.
- 2. **Terms & Conditions:** Each Participant is responsible for ensuring that the Participant's familiarity and agrees to abide by the Terms & Conditions.

3. Participants:

- a. To be eligible to claim the benefits of this Promotion, the Participant must trade-in their existing garage door and must purchase from the following products from Best Doors, **as well as a motor**, between Monday 3rd August (start date) and Close of Business Monday 30th November 2020 (**Promotion Period**):
 - i. Roller Door
 - ii. Sectional Door
 - iii. Designer Door
 - iv. Timber Door
 - v. Cyclonic Door
- b. Participants must be 18 years of age or older to participate /claim the discount.
- c. This Promotion is open to any Participant in Queensland, Victoria and South Australia only.
- 4. Participation of this promotion will be deemed to have been received by Best Doors at the time of receipt by Best Doors of the Participant's deposit payment.
- 5. A limit of only 1 (one) \$150 discount will apply to any one contract regardless of the quantity of doors and motors on order.
- 6. This Promotion is exclusive to Best Doors only.
- 7. Trade customers & employees and their immediate family members from the Best Doors Group are ineligible to participate in this Promotion.
- 8. This offer is not valid with any other Best Doors offer.
- 9. Best Doors' decision in relation to any aspect of these Terms and Conditions and the Promotion is final and binding on every Participant.
- 10. Best Doors reserves the right, in its sole discretion, to the fullest extent permitted by law to modify, suspend or cancel the Promotion, for any reason whatsoever.
- 11. Best Doors is not responsible for any problems or technical malfunction of any motor part, telephone network lines, computer on-line systems, communication network, computer equipment, software, technical

problems or traffic congestion on the Internet or at any website, or combination thereof, including any error, omission, alteration, tampering, deletion, theft, destruction, transmission, interruption, communications failure or otherwise, injury or damage to the Participant's or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion.

- 12. Except for any liability that cannot be excluded by law, Best Doors excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including , but not limited to, where arising out of the following:
 - a. Any technical difficulties or equipment malfunction (whether or not under Best Doors' control);
 - b. Any theft, unauthorised access or third party interference;
 - c. Any entry that is late, altered or misdirected due to any reason beyond the reasonable control of Best Doors;
 - d. Any variation in Promotion Benefits value to that stated in these Terms and Conditions
 - e. Any tax liability incurred by a winner or Participant;
 - f. Any party's accepting or use of the Promotion Benefits.
- 13. Best doors may communicate or advertise this Promotion using Facebook and/or Instagram. However, this Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram. Participants are providing their information to Best Doors and not to Facebook. Each Participant completely releases Facebook and Instagram from any liability.
- 14. Best Doors is bound by the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). A copy of Best Doors' Privacy Policy can be found on the Best Doors website at <u>www.bestdoors.com.au</u> or on request. If customers have any concerns or queries about the ay their personal information is managed by Best Doors or wish to seek access to, or correct, personal information held by Best Doors, they should contact Best Doors by telephoning its customer call centre on 1800 066 142.